CONSUMER GRIEVANCES REDRESSALFORUM SOUTHERN POWER DISTRIBUTION COMPANY OF A.P LIMITED,

TIRUPATI

This the 09th day of January' 2024

C.G.No.33/2023-24/Tirupati Circle

CHAIRPERSON

Sri. V. Srinivasa Anjaneya Murthy Former Principal District Judge

Members Present

Sri. K. Ramamohan Rao Sri. S.L. Anjani Kumar Smt. G. Eswaramma

Member (Finance)
Member (Technical)
Member (Independent)

Between

N. Hemalatha. Reddyvaripalli (V), Piler (M), Chittoor Dt.

Complainant

AND

- 1. Dy. Executive Engineer/O/Piler CCO
- 2. Executive Engineer/O/Piler
- 3. Executive Engineer/Construction/Tirupati

Respondents

This complaint came up for final hearing before this Forum through video conferencing on 03.01.2024 in the presence of the respondents and the complainant remained absent and having considered the material placed by both the parties, this Forum passed the following:

ORDER

01. The complainant during the Vidyut Adalat conducted on 17.10.2023 at Piler filed the complaint stating that she has applied for new agricultural connection paying necessary deposit amounts on 25.01.2023 but the service connection was not released so far.

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- The said complaint was registered as C.G.No.33/2023-24 and notices were 02. issued to the respondents calling for their response. The respondents submitted their response stating that subsequent to the complaint they have released the new service connection on 20.12.2023 and redressed the grievance of the complainant.
- Complainant absent. Heard the respondents through video conferencing. 03.
- 04. Subsequent to filing of the complaint, the grievance of the complainant is resolved by the respondents. The respondents also submitted a copy of the letter from the husband of the complainant stating that new service connection was released and requested to close the complaint. Hence, this Forum opines that this complaint is to be closed as infructuous. Accordingly, the complaint is closed. No order as to costs.
- 05. The complainant is informed that if she is aggrieved by the order of the Forum, she may approach the Hon'ble Vidyut Ombudsman, 3rd Floor, Plot.No.38, Adjacent to Kesineni Admin Office, Sriramachandra Nagar, Mahanadu Road, Vijayawada-08 in terms of Clause. 13 of Regulation. No. 3 of 2016 of Hon'ble APERC within 30 days from the date of receipt of this order and the prescribed format is available in the website vidyutombudsman.ap.gov.in.

Typed to dictation by the computer operator-2 corrected and pronounced in the open Forum on this 09th day of January'2024.

CHAIRPERSON

mber (Technical) Member (Independent) 9

Documents marked

For the complainant: Nil For the respondents: Nil

Copy to the

Complainant and All the Respondents

Copy Submitted to

The Chairman & Managing Director/Corporate Office/APSPDCL/ Tirupati.

The Hon'ble Vidyut Ombudsman, 3rd Floor, Plot No.38, Sriramachandra Nagar, Vijayawada-08.

The Secretary/Hon'ble APERC/Hyderabad-04.

The Stock file.

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